
[Rahul Samant, E.V.P. and Chief Information Officer](#)

Rahul Samant is Executive Vice President and Chief Information Officer responsible for Delta's

information technology and digital strategy spanning applications, data, cybersecurity and infrastructure, which are a vital part of nearly every aspect of the customer experience. His work to fortify Delta's IT infrastructure while leading Delta's digital transformation is the underpinning of the airline's industry-leading approach to arm employees with insight-driven tools to engage more meaningfully with customers. At the same time, he oversees Delta's development of innovative products to provide customers with more options that meet their needs. Rahul also oversees Delta's Global Innovation Center that works hand-in-hand with Delta's operating divisions to think big, start small and scale fast in solving for employee and customer challenges.

Rahul joined Delta in 2016 from multinational insurance corporation AIG where he was Chief Digital Officer. His responsibilities included internal- and external-facing web, mobile and social assets, and harmonizing efforts across contact centers, social media, the internet and the company's intranet. Previous to AIG, Rahul held various leadership roles at Bank of America spanning 20 years leading Global Supply Chain Management, Consumer Channel Technology, Global Wealth & Investment Management Technology, and Global Delivery.

Rahul is an engineering graduate from Mumbai University and earned his MBA from Wake Forest University.

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