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Eric Phillips is Senior Vice President of Airport Customer Service and Cargo for Delta Air Lines, responsible for customer service activities in all airports Delta serves including ticketing, gates, baggage services, SkyClubs, aircraft cleaning, as well as the transportation of cargo. Eric supports the largest business unit at Delta with more than 30,000 employees worldwide.

Eric began his career at Delta in 1998 and prior to his current role, held the title of Senior Vice President – Pricing and Revenue Management, responsible for the development, planning and execution of pricing and inventory management strategies across the entire Delta system, Delta's digital retail channels, Delta.com and the FlyDelta app, as well as commercial systems development and corporate revenue forecasting.

He has held numerous positions across the Commercial and Finance Divisions, including Corporate Strategy, Business Development, Network Planning, Financial Planning and Analysis, Treasury Management, and Revenue Management.

He earned his B.A. in Communications at Carroll College in Helena, Montana, and his MBA at the University of Notre Dame. He chairs Delta's Diversity and Inclusion Council and serves on the Board of Directors for Wheels Up, Delta's private aviation partner. Eric is also on the Board of Trustees of Carroll College, the Board of Directors for Camp Twin Lakes, and is a graduate of Leadership Atlanta.