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Jim Davis is Vice President – Airport Operations, International for Delta Air Lines, responsible for more than 100 airport operations across 60 countries, including international key hubs and markets in Amsterdam, London, Mexico City, São Paulo, Seoul, Paris and Tokyo.

Previously Jim served as Delta’s Vice President - ACS West Region, where he was responsible for customer service areas such as check-in, ticketing, baggage, fueling and the Delta Sky Clubs as well as 7,000 Delta employees.

Jim is a longtime airline industry leader with a deep and diverse background. From 1986-2010, Jim held various roles in Technical Operations, Supply Chain Management and Airport Customer Service at Delta Air Lines. He has a broad understanding of airline operations, customer service strategies and employee leadership.

He has also held leadership roles at other airlines, including Vice President of Airports and Guest Services for Virgin America in San Francisco. There, his team was widely recognized for delivering exceptional customer service. Prior to Virgin America, Jim served as Vice President of Airport Customer Service for Hawaiian Airlines in Honolulu.

Jim holds a Bachelor of Science degree in Finance from Northeastern Illinois University and a Master of Administration degree from the University of Chicago.