



DELTA'S FIRST-EVER DEDICATED TSA PRECHECK® LOBBY, BAG DROP

OVERVIEW

- Delta's new digital identity-enabled experience in Atlanta offers customers with both the Fly Delta app and a TSA PreCheck membership a new option to travel from curb to gate, hands- and device-free.
- With just one look at a camera, customers can use their "digital identity" to check a bag, pass through TSA PreCheck security and board their flight. A customer's digital identity is made up of their SkyMiles Member number, passport number and Known Traveler Number.
- Made possible by an exclusive partnership with TSA PreCheck - through Summer 2022 - ATL is the first to feature the full end-to-end solution for domestic customers.
- Delta launched its international biometric terminal in 2018 at Atlanta's F concourse, and following that launch expanded to eight additional international gateways by the end of 2019.

HOW IT WORKS



BEFORE THE AIRPORT

- Eligible customers will be given the option to opt in when they check in for their flight using the Fly Delta app. Once elected, an indicator on their boarding pass confirms their selection.
- If a customer does not want to use facial recognition, they can simply decline and proceed through the airport as they always have.



BAG DROP

- Delta is the first and only airline to build a dedicated bag drop space for TSA PreCheck customers. In Atlanta, the sleek new facility features fully automated self-serve bag drop machines.
- After checking in on the Fly Delta app, customers who have opted in will enter the dedicated area, conveniently located next to Atlanta's rideshare drop-off area on the lower level of Atlanta's Domestic South Terminal.
- Customers will quickly verify their identity via a hands-free facial scan, print and attach a bag tag from a self-serve kiosk, and place their bag on the conveyor. The bag drop will save customers an average of more than two minutes when using this streamlined process.



SECURITY CHECKPOINT

- After a short walk from bag drop to security, eligible customers will pass through the south security checkpoint in dedicated TSA PreCheck lanes with a quick look at a camera - no need to show a government ID or boarding pass.



BOARDING

- When it's time to board, customers will use a facial scan in place of a boarding pass, just as they did at bag drop and the security checkpoint. One photo, and they are ready to board the plane.
- In Atlanta, T1-T8 gates will be the first to offer a facial recognition option for domestic boarding.