



FOR IMMEDIATE DISTRIBUTION

CONTACT: Delta Corporate Communications
404-715-2554
news archive at news.delta.com

Delta, Los Angeles World Airports unveil first major phase of Delta Sky Way at LAX

*Gleaming consolidated terminal will connect Terminals 2 and 3
State-of-the-art Delta Sky Club delivers a premium experience – with views to match
Sustainability-focused design elements include low-flow water fixtures, “cool roof” and more*

ATLANTA, March 29, 2022 – Delta Air Lines and Los Angeles World Airports (LAWA) celebrated the completion of the first major phase of the Delta Sky Way at LAX – a joint \$2.3 billion investment (includes both LAWA and Delta's direct investments) to modernize and upgrade one of the airline's key global hubs. Phase one of this multi-year terminal transformation project reinforces Delta's decade-long, \$12 billion investment in airport hubs from coast to coast, cementing the airline's commitment to transform the travel experience in the air and on the ground.

Delta CEO Ed Bastian, Los Angeles Mayor Eric Garcetti and other public officials from the city of Los Angeles and LAWA celebrated the milestone by debuting the new headhouse at an official ribbon-cutting ceremony earlier Tuesday.

The consolidated check-in lobby will feature 32 self-serve kiosks and 46 check-in positions to serve customers upon arrival.

“Over a decade ago, we committed to becoming the premier airline of Los Angeles. Today, we are celebrating a huge milestone in making the Delta Sky Way project dream a reality. In partnership with LAWA and the City of Los Angeles, we've built a modern, state-of-the-art facility that will make travel through LAX a seamless and elevated experience. This terminal unveiling is just one example of our many critical infrastructure investments totaling more than \$12 billion across the country. From coast to coast, customers will choose Delta for leading with innovation to build the airports of the future.”

Delta, LAX's largest global and leading carrier, has long been committed to modernizing and upgrading the airport experience for customers at its west coast hub. On April 20, Delta will welcome customers to the centralized check-in lobby and expanded security checkpoint and baggage claim area for the first time, creating a more efficient and seamless experience from the moment they arrive.

The check-in and baggage drop area features a 250-foot digital backwall that spans the entire length of the facility, featuring wayfinding in both English and Spanish as well as Sky Club volume and gate information.

When the Delta Sky Way at LAX project is complete in 2023, Terminals 2 and 3 will be a consolidated, 1.2-million-square-foot, state-of-the-art 27-gate complex, providing an easy-to-navigate customer journey as well as connect Terminals 2 and 3 to the Tom Bradley International Terminal (Terminal B), enabling quick airside connections to Delta and Delta partner-operated flights.

Seven security lanes will be open to customers when the facility officially opens on April 20, with all 14 checkpoints fully operational by late summer.

Thanks to Delta's partnership with the Transportation Security Administration, qualifying customers departing LAX can choose to use the latest facial recognition technology to check bags completely hands-free through use of their digital identity (made up of a customer's SkyMiles Member number, passport number and Known Traveler Number).

In addition to the central headhouse, a completely new, premier Delta Sky Club at LAX will open to passengers in April and be one of the largest in Delta's system. It features over 30,000 feet of premium space, including an

indoor/outdoor double bar, a year-round outdoor Sky Deck, premium showers and more, for customers to relax and recharge before, during or after their travels.

In support of Delta's broader sustainability commitments, the new headhouse features elements designed to meet CalGreen 2016 and LEED Silver certification including:

- Low-flow water fixtures
- Recycling of over 75% of construction waste
- Low-emitting materials for interior spaces to maintain indoor air quality
- A "cool roof" to reduce the heat-island effect and maximize air-conditioning energy use

Six baggage claim carousels will live on the first floor of the headhouse, providing plenty of space to customers procuring their baggage upon arrival.

"The modernization of the Terminals 2 and 3 headhouse is an outstanding example of how Los Angeles International Airport is transforming our facilities and adopting innovative solutions to make the passenger journey more efficient, secure and pleasant," said Justin Erbacci, Chief Executive Officer, LAWA. "We are very excited about this latest collaboration with Delta Air Lines that will provide passengers with an amazing new front door to Terminals 2 and 3."

Delta made a commitment to become L.A.'s premier, premium airline more than a decade ago and quickly became the fastest-growing airline at the airport. LAX continues to serve as one of Delta's most important coastal hubs, where the airline today operates 140 daily flights to 53 destinations across the globe to destinations like Hawaii and Mexican beaches as well as to 18 of the top 20 markets for LA customers.

The airline's deep presence in the Los Angeles area community is led by its 4,000 Los Angeles-based employees. Delta is the official carrier of the LA Kings and Los Angeles Lakers as well as provides funding and support to more than a dozen nonprofit organizations throughout the state of California, such as the Children's Hospital of Los Angeles, the Covenant House of California, Junior Achievement - Southern California, KIPP LA Schools, Los Angeles Pride, Toys for Tots - Los Angeles, United Negro College Fund (UNCF) and the Urban League.

Delta continues to double down on its vision for the future of travel, building airports of the future that are comfortable, easy to navigate and part of an effortlessly connected journey, capable of absorbing and supporting new innovative experiences as technology evolves.

###