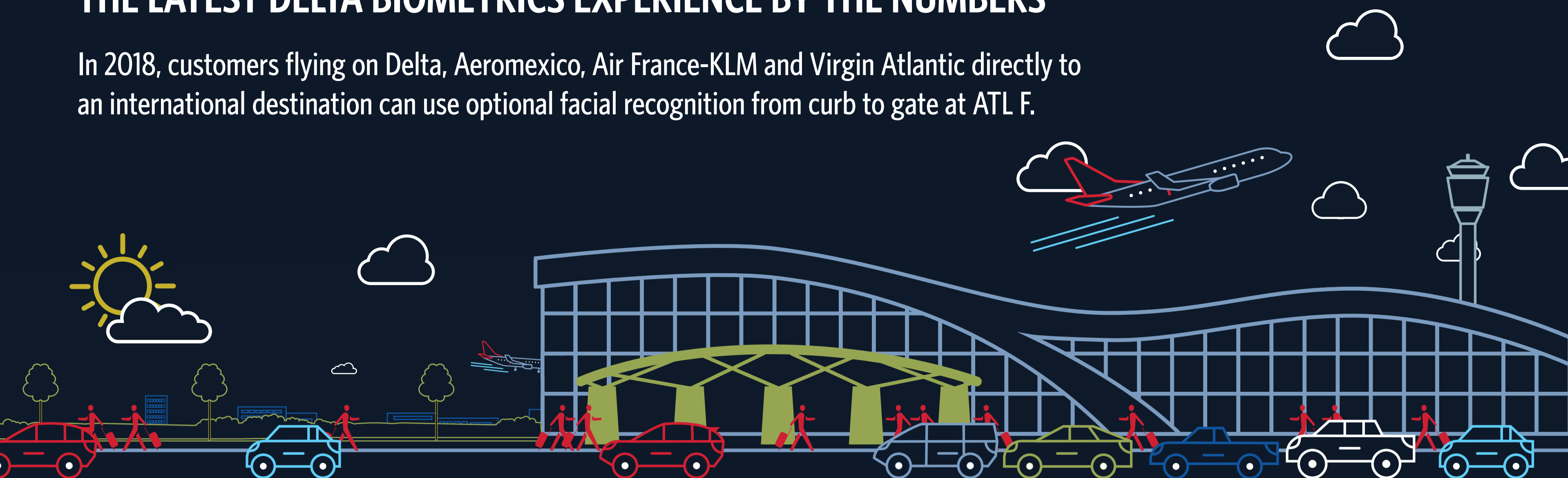


DELTA LAUNCHES FIRST BIOMETRIC TERMINAL IN U.S.

THE LATEST DELTA BIOMETRICS EXPERIENCE BY THE NUMBERS

In 2018, customers flying on Delta, Aeromexico, Air France-KLM and Virgin Atlantic directly to an international destination can use optional facial recognition from curb to gate at ATL F.



2.2M



Customers who depart from ATL F each year

1.3M



Delta customers who depart from ATL F each year

1.9M



Delta, Aeromexico, Air France-KLM and Virgin Atlantic customers who depart from ATL F each year

4



Delta and three of its partners - Aeromexico, Air France-KLM and Virgin Atlantic - will all be able to use this end-to-end biometrics experience starting day one

40



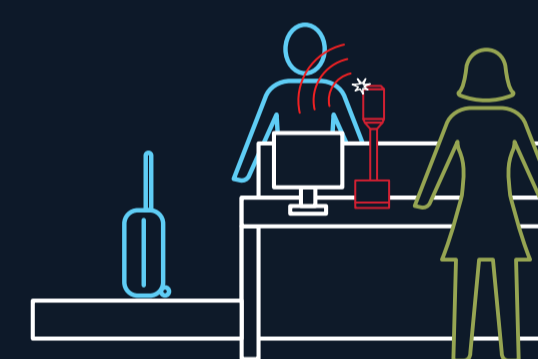
Delta agents working the lobby, check-in counters and gates during prime international departure time

46



100% of self-service kiosks in the lobby with facial recognition check-in option

54



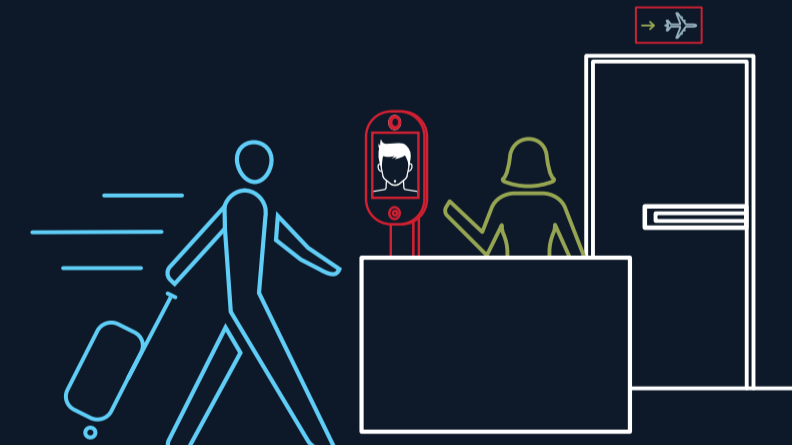
100% of check-in counters in the lobby with facial recognition option, where customers can drop off their bags

6



100% of international TSA security checkpoint lanes with facial recognition option

12

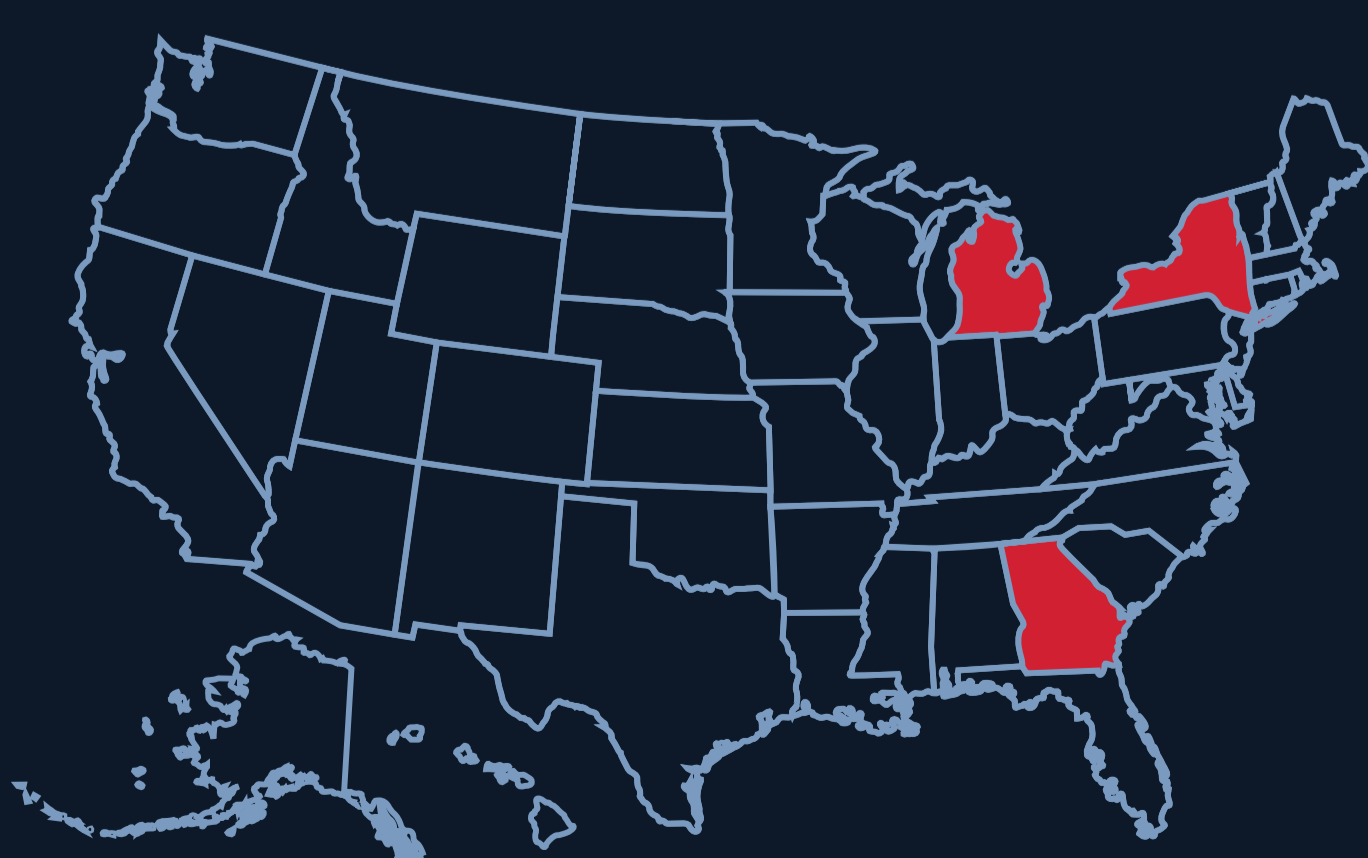


100% of gates where customers can use facial recognition option to board their flight

9



minutes per flight saved at the gate based on initial tests, creating less stressful boarding experiences and more time for agents to engage with customers



3

CBP and Delta have tested optional biometric boarding at 3 locations - JFK, DTW and ATL, with a +98% adoption rate